

Trusted provider of park home insurance





Up to £500,000 cover for your park home¹



Home Emergency cover included²



Family Legal Expenses cover, including site disputes³



Covers accidental and malicious damage

Taking care of park home cover for over 30 years!

As a specialist insurance broker, we've been supporting park home communities for over 30 years. Our comprehensive park home policy includes Home Emergency cover² and Family Legal Expenses cover³ in the one premium, helping you to protect your home, save money and offer peace of mind.

What does our policy cover?

- Up to £500,000 cover for your park home¹
- Up to £15,000 cover for unspecified valuables in your home⁴
- 24-hour Home Emergency cover, providing qualified contractors for emergency repairs (up to £500 per claim)²
- Family Legal Expenses, including park owner disputes, covered as standard³
- Accidental and malicious damage cover



Park Home Emergency cover² is designed to complement your park home insurance, providing benefits and services not usually available under standard household insurance.



Lifesure's Family Legal Expenses³ can help you to feel safe in the knowledge that you can obtain legal advice on things such consumer contract disputes, domestic property protection and legal defence, 24 hours a day, seven days a week, or tax advice from 09:00 to 17:00 Monday to Friday. All advice is provided by qualified and trusted consultants and is confidential and impartial.

Refer a Friend reward scheme⁵

A great way to thank our park home customers for recommending us to their friends and neighbours with a £40 voucher reward.

Are you a NAPHR or IPHAS member?

You could be entitled to additional benefits.⁶ (Insurer specific, exclusions apply.)

Supporting our customers is all part of our service





- They can lend a helping hand and offer you support
- Be there to help guide you through the claims process
- Listen to your feedback and give assistance when needed
- Be your voice within Lifesure and act on any responses



At Lifesure, we are passionate about providing fantastic customer service





66 I have been with Lifesure for years and have never had any problems I made a claim once and it was dealt with straight away

20th May 2025 feefo



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But don't take our word for it; take a look at what our customers have to say about our park home insurance!

Visit

lifesure.co.uk/reviews

1.Building, contents, personal possessions worldwide, accidental and malicious damage underwritten by HCC International Insurance Company plc & HDI Global Specialty SE. 2. Home emergency cover is underwritten by Astrenska Insurance Limited, a trading style of Collinson Insurance Services Limited, 3. Family legal expenses and key cover administered by ARAG ptc, who are authorised to administer this insurance on behalf of the insurer ARAG Legal Expenses Insurance Company Limited. 4. For policies placed with HCC or HDI cover for unspecified valuables can be arranged up to a total of £15,000. For policies placed with Pen Underwriting cover for unspecified valuables can be arranged up to a total of £15,000 and is calculated based on 20% of your total contents cover threshold. If you set your total contents cover at £75,000, your unspecified valuables at 20% will be £15,000. 5. Offer valid until 11.59pm on 31st December 2025. The policy must be in force for a minimum of 30 days and applies to park home insurance and, subject to certain criteria, leisure home insurance policies only. Full terms and conditions of the Refer a Friend scheme can be found on our website www.lifesure.co.uk/referral- scheme-terms-andconditions. 6. We offer NAPHR and IPHAS members additional benefits when they take up a park home policy with either HCC/HIS or Pen Underwriting. For HCC/HDI policies, no excess applies to claims other than escape of water or oil (For park homes built between 2000-2024 escape of water excess of £500. For park homes built between 1990-1999 escape of water excess of £750. For park homes built between 1980-1989 escape of water excess of £1,000. For park homes built before 1980 escape of water excess E500), and claims for subsidence, heave or landslip (£1,000 excess applies) and accidental damage (£125 excess applies). The no excess benefit applies to any HCC/HDI park home policyholder (subject to postcode eligibility criteria) with a valid membership to the National Association of Park Home Residents (NAPHR) or the Independent Park Home Advisory Service (IPHAS), which needs to be provided at the time of the claim. Park home policyholders placed with Pen Underwriting will benefit from a 5% base premium reduction, excluding add-ons, when they mention their NAPHR or IPHAS membership during the quote process, subject to a valid membership to the National Association of Park Home Residents (NAPHR) or the Independent Park Home Advisory Service (IPHAS), which Pen Underwriting may request proof of

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